



Texas Division of Emergency Management State Situation Report

New Information is in Blue Text

Event Name	21-0003 February Winter Weather 2021
Date	February 28, 2021
Time	0900
Operational Period	February 27, 2021- February 28, 2021
Report Number	17

Regions Affected	
DPS Regions Affected	1, 2, 3, 4, 5 & 6
DDCs Active	1, 3, 4A, 4B, 6, 11, 14, 16D, 17, 19, 20, 21, 22 & 24

STATEWIDE CURRENT SITUATION: On February 26, Governor Abbott announced that the Federal Emergency Management Agency (FEMA) has added 18 more Texas counties to President Biden's Major Disaster Declaration for Individual Assistance. These 18 counties were included in a request submitted by the State of Texas yesterday for the addition of 54 counties to the declaration.

Additional counties will be re-requested as the State of Texas continues to receive information reported from individuals who have suffered damage from the winter storm. Texans are urged to fill out the TDEM's State of Texas Assessment Tool (iSTAT) to help the state identify damages across Texas and help emergency management officials gain an understanding of damages that occurred during the recent winter weather. FEMA has asked the state of Texas for additional information regarding the amount of damage in the counties that have yet to be declared, and TDEM will continue to present that information until all Texas counties that qualify for federal assistance receive the assistance they need.

The 18 counties include Atascosa, Bandera, Brooks, Duval, Eastland, Ector, Goliad, Howard, Jim Hogg, Karnes, Kleberg, Leon, Llano, Newton, Robertson, Trinity, Webb, and Willacy.

On February 24, Governor Abbott delivered a televised statewide address on the state's response to recent power outages caused by the severe winter weather as well as the actions the state is taking to ensure the reliability of Texas' power infrastructure. [Read a transcript of Governor Abbott's address.](#)

Governor Abbott and the Texas Department of Licensing and Regulation (TDLR) have issued a temporary waiver to increase the fuel supply in Texas. This waiver permits regulated refineries to make fuel in compliance with any seasonal specifications and authorizes parties downstream of the refinery, such as terminals and retail fuel stations, to distribute fuel of any seasonal specification until stocks are depleted.

This allowance will expand gasoline production and distribution while ensuring that refiners, distributors, and retailers do not face administrative penalties for having fuel that does not meet set seasonal requirements.

On February 25, Governor Abbott announced that the Texas Division of Emergency Management (TDEM) has re-requested that an additional 54 counties be added to the federal Major Disaster Declaration. The Governor originally requested Individual Assistance for all 254 Texas counties on February 18th. On February 20th, the White House partially approved Texas' request for a Major Disaster Declaration. The partial approval included Individual Assistance in 77 counties and for Public Assistance (Emergency Protective Measures Only) in all 254 counties. On Monday, TDEM re-requested — and FEMA approved — an additional 31 counties to be added to the President's Major Disaster Declaration for Individual Assistance.

Additional counties will continue to be re-requested as the State of Texas continues to receive information reported from individuals who have suffered damage from the winter storm. Texans are urged to fill out the Texas Division of Emergency Management's State of Texas Assessment Tool (iSTAT) to help the state identify damages across Texas and help emergency management officials gain an understanding of damages that occurred during the recent winter weather. FEMA has asked the State of Texas for additional information regarding the amount of damage in the counties that have yet to be declared, and TDEM will continue to present that information until all Texas counties that qualify for federal assistance receive the assistance they need. Texans can complete the iSTAT by visiting damage.tdem.texas.gov or calling 844-844-3089.

Counties included in this request are Archer, Atascosa, Bandera, Brooks, Callahan, Camp, Cass, Clay, Coleman, Delta, Dimmit, Duval, Eastland, Ector, Fayette, Franklin, Frio, Goliad, Hamilton, Haskell, Howard, Irion, Jack, Jim Hogg, Karnes, Kerr, Kinney, Kleberg, Lamar, Lampasas, Lee, Leon, Live Oak, Llano, Marion, Midland, Mills, Morris, Newton, Rains, Randall, Refugio, Robertson, San Augustine, San Saba, Shackelford, Somervell, Starr, Titus, Trinity, Webb, Wilbarger, Willacy, and Young.

On February 25, Governor Abbott announced that the Texas Division of Emergency Management (TDEM), with the assistance of the Texas Military Department, launched a call center to assist Texans, who have limited or no internet access, with completing the State of Texas Assessment Tool (iSTAT). Texans can call 844-844-3089 between 8:00 AM and 8:00 PM seven days a week to submit their disaster damage information. This call center is specifically for Texans who are unable to submit information through the online iSTAT tool.

If needed, a state emergency management professional will visit impacted homes to collect photos and documentation of damage for the validation process.

Texans are urged to fill out the iSTAT, either online or over the phone if internet access is limited, to help the state identify damages across Texas and help emergency management officials gain an understanding of damages that occurred during the recent severe winter weather event. This data is also needed to provide information to FEMA and highlight the need for federal disaster assistance for individuals.

Visit <http://damage.tdem.texas.gov> to fill out the iSTAT.

On February 24, Governor Abbott and the Texas Department of Housing and Community Affairs (TDHCA) have extended the submission deadline for housing tax credit applications. The original deadline of March 1 has been pushed to Monday, March 8th at 5:00 PM CT to allow extra time for housing developers to secure documentation or other communications needed while people were out of service.

On February 24, Governor Abbott announced that the Texas Health and Human Services Commission (HHSC) has received federal approval to automatically provide replacement benefits for Supplemental Nutrition Assistance Program (SNAP) recipients in 66 impacted counties for food lost or destroyed due to winter storm Uri, which began on Feb. 11. Those 66 counties met federal criteria for mass replacements of benefits based on the severity of storm impacts in their area.

Current SNAP recipients in the 66 counties receiving approval for automatic replacement benefits do not need to take any action and do not need to call 2-1-1 to receive their replacement benefits. Recipients in the affected counties will automatically receive a percentage of their February benefit allotment on their Lone Star cards by March 4.

Counties eligible to receive automatic partial replacement include: Angelina, Aransas, Bastrop, Blanco, Borden, Brazoria, Brewster, Burnet, Calhoun, Chambers, Coke, Colorado, Comanche, Cooke, Delta, Duval, Eastland, Edwards, Falls, Frio, Galveston, Garza, Gillespie, Glasscock, Goliad, Haskell, Irion, Jim Wells, Kenedy, Kerr, Kinney, Knox, La Salle, Leon, Liberty, Live Oak, Llano, Loving, Lynn, Martin, Matagorda, McCulloch, Medina, Menard, Mitchell, Montgomery, Oldham, Parker, Reagan, Refugio, San Patricio, San Saba, Stephens, Sterling, Sutton, Terrell, Throckmorton, Trinity, Upton, Uvalde, Val Verde, Waller, Williamson, Young, Zapata, and Zavala.

Texans who do not live in one of the 66 eligible counties have until March 31 to report SNAP food loss and request replacement benefits. SNAP recipients in these counties must apply for replacement benefits. SNAP recipients in the 66 counties can also report other food loss and request additional benefits until March 31. To allow people to continue social distancing and stay at home, HHSC is encouraging SNAP clients to request their replacement food benefits by calling 2-1-1 and pressing option 2. Alternately, recipients can download [Form H1855](#) (Affidavit for Nonreceipt or Destroyed Food Stamp Benefits) on the HHSC website. To limit exposure to COVID-19, recipients are encouraged to mail or fax the completed form to HHSC instead of visiting their local offices. Completed forms should be mailed to Texas Health and Human Services Commission, PO Box 149027, Austin, TX, 78714-9027, or faxed to 1-877-447-2839. For more information, please visit hhs.texas.gov.

To check benefit amounts deposited on a card, SNAP recipients with an online account can visit YourTexasBenefits.com, or they can call the Lone Star Help Desk at 800-777-7328. Administered by HHSC, SNAP is a federal program that provides food assistance to approximately 1.6 million eligible, low-income families and individuals in Texas. Texans in need can apply for benefits, including SNAP and Medicaid, at YourTexasBenefits.com or use the Your Texas Benefits mobile app to manage their benefits.

On February 23, Governor Abbott and the Texas State Board of Plumbing Examiners (TSPBE) announced that the board has identified an additional 500

licensees, as of Sunday, who are capable of performing plumbing under general supervision. These additional licensees have been identified through previously granted waivers to increase the availability of plumbers and Plumber's Apprentices to repair burst pipes as the state recovers from the winter storm.

On February 22, Governor Abbott announced that the Federal Emergency Management Agency (FEMA) has approved an additional 31 Texas counties to be added to the President's Major Disaster Declaration for Individual Assistance. The Governor originally requested Individual Assistance for all 254 Texas counties on February 13th. On February 20th, the White House partially approved Texas' request for a Major Disaster Declaration. The partial approval included Individual Assistance in 77 counties and for Public Assistance (Emergency Protective Measures Only) in all 254 counties.

Counties included in this approval are Anderson, Austin, Bosque, Bowie, Burnet, Cherokee, Colorado, Erath, Fannin, Freestone, Gonzales, Grayson, Gregg, Harrison, Hill, Houston, Hunt, Jackson, Jim Wells, Jones, Limestone, Lubbock, Medina, Milam, Navarro, Rusk, Taylor, Tom Green, Val Verde, Washington, Wood.

On February 21, Governor Abbott held a press conference in San Antonio where he provided an update on the state's efforts to provide water and other resources to Texans across the state. The Governor's press conference was held at Port San Antonio, where members of the National Guard are currently unloading water and other resources to distribute to communities in Texas.

The Governor noted that power and water are continuing to be restored throughout Texas and that multiple state agencies are working together to ensure communities have access to water, food, and other resources as communities begin to recover from the severe winter storm.

The state has deployed trucks and aircraft to deliver water to communities, including 162 truck delivers that have delivered a total of 2 million bottles of water and 1.4 million bottles of water that have been delivered by plane and helicopter. State agencies are working with local officials to set up staging sites for distribution. The state has also suspended size, weight, hours-of-service requirements, and more to get more commercial trucks on the road to deliver supplies across the state. Meals Ready to Eat (MREs), blankets, and generators have been provided to communities in need. In addition, the Governor has waived regulations to allow the use of unlicensed kitchens to prepare meals to donate to Texans so long as they abide by guidance issued by the Texas Department of State Health Services.

Governor Abbott also mentioned that he is working with members of the legislature to address skyrocketing energy bills that resulted from a temporary spike in the energy market. He said that they are working quickly to calculate the total cost of these bills and find ways that the state can help reduce this burden. The Governor stated that the Public Utility Commission has issued a moratorium on customer disconnections for non-payment and will temporarily restrict providers from issuing invoices. This pause will ensure that the state has time to address these bills and develop a solution for Texans.

On February 21, Governor Abbott announced the Texas Health and Human Services Commission (HHSC) received federal approval to allow Supplemental Nutrition Assistance Program (SNAP) recipients to use their food benefits to purchase hot foods and ready-to-eat meals due to impacts from the severe winter storm.

SNAP recipients can now use their benefits for hot foods and ready-to-eat foods, such as rotisserie chicken or grocery store deli foods, at retailers that accept SNAP anywhere in the state.

HHSC received federal approval today from the U.S. Department of Agriculture Food and Nutrition Service. The waiver allows SNAP recipients to purchase these ready-made foods with their Lone Star Cards through the end of March.

Additionally, Texas received federal approval Feb. 19 to allow SNAP recipients to apply for replacement benefits for food lost or destroyed due to the severe weather.

Administered by HHSC, SNAP is a federal program that provides food assistance to approximately 1.6 million eligible, low-income families and individuals in Texas. Texans in need can apply for benefits, including SNAP and Medicaid, at YourTexasBenefits.com or use the Your Texas Benefits mobile app to manage their benefits. To find local resources in your area, such as food or shelter, please call 2-1-1 and select option 1.

On February 20, Governor Abbott announced that President Biden has partially approved Texas' request for a Major Disaster Declaration (DR-4586-TX). The Governor requested the Major Disaster Declaration on Thursday for Individual Assistance and Public Assistance in all 254 counties. The Biden administration approved the request for Individual Assistance in 77 counties and for Public Assistance (Emergency Protective Measures Only) in all 254 counties.

The Governor and the Texas Division of Emergency Management will continue to work to ensure the federal government provides appropriate assistance to individual Texans as well as to the state and local governments.

The Governor requested the Major Disaster Declaration in order to provide Individual Assistance, Public Assistance, and Hazard Mitigation for individuals and communities affected by this week's severe winter weather.

The following counties were approved for Individual Assistance: Angelina, Aransas, Bastrop, Bee, Bell, Bexar, Blanco, Brazoria, Brazos, Brown, Burleson, Caldwell, Calhoun, Cameron, Chambers, Collin, Comal, Comanche, Cooke, Coryell, Dallas, Denton, DeWitt, Ellis, Falls, Fort Bend, Galveston, Gillespie, Grimes, Guadalupe, Hardin, Harris, Hays, Henderson, Hidalgo, Hood, Jasper, Jefferson, Johnson, Kaufman, Kendall, Lavaca, Liberty, Madison, Matagorda, Maverick, McLennan, Montague, Montgomery, Nacogdoches, Nueces, Orange, Palo Pinto, Panola, Parker, Polk, Rockwall, Sabine, San Jacinto, San Patricio, Scurry, Shelby, Smith, Stephens, Tarrant, Travis, Tyler, Upshur, Van Zandt, Victoria, Walker, Waller, Wharton, Wichita, Williamson, Wilson, and Wise Counties.

Individuals and business owners in counties included in the President's declaration who sustained losses in the designated area can begin applying for assistance by registering online at www.DisasterAssistance.gov or by calling 1-800-621-3362 or 1-800-462-7585

On February 20, Governor Abbott issued waivers to temporarily allow for the Texas Department of State Health Services (DSHS) to cover overtime payments for meat inspectors in Texas. DSHS will pay overtime costs for meat inspectors that are working to restore the meat supply in Texas over the next week.

On February 20, Governor Abbott waived certain regulations for certain registered and qualified Plumber's Apprentices in Texas. These waivers allow a Plumber's Apprentice, who has met all other qualifications, to temporarily perform plumbing repairs without 'direct' supervision by a licensed plumber so long as the qualified Plumber's Apprentice works under the general supervision of a responsible master plumber.

On February 20, Governor Abbott issued a statement after the Environmental Protection Agency (EPA) issued waivers to increase access to gasoline and diesel fuel in certain Texas communities impacted by winter weather. These waivers temporarily allow for the use of an additional or alternate type of fuel for Texas Low Emissions Diesel and oxygenated gasoline fuels. The Texas Commission on Environmental Quality submitted a request for these waivers yesterday.

On February 20, Governor Abbott convened a meeting with Lieutenant Governor Dan Patrick, Speaker Dade Phelan, and members of the Legislature to discuss the spike in energy bills affecting many Texans following the recent power outages throughout the state.

Governor Abbott opened the call by discussing financial challenges many Texans will face as a result of the winter storm. He also gave an update on his conversations with the White House and potential federal relief that may be available to Texans. The Governor discussed the need to ensure that Texans are not left with unreasonable utility bills they cannot afford because of the temporary massive spike in the energy market. Senator West stressed the need for Republicans and Democrats to work together on this issue. The Senator noted that this group of legislators and state leaders will not allow politics to get in the way of solving this problem for Texans. Lt. Governor Patrick and Speaker Phelan discussed the need to swiftly develop a solution for Texans. The discussion with legislators focused on the need to quickly calculate the total cost of these energy bills and how the state can help reduce this burden. The call concluded with a discussion about addressing the immediate needs of Texans and how to ensure that Texans are protected long-term.

In addition to the Lieutenant Governor and the Speaker of the House, the following legislators attended the meeting:

- Senator Jane Nelson – Chair of Senate Finance Committee
- Senator Eddie Lucio Jr. – Vice Chair of Senate Finance Committee
- Senator Kelly Hancock – Chair of Senate Business and Commerce Committee
- Senator Robert Nichols – Vice Chair of Senate Business and Commerce Committee
- Senator Royce West - Vice Chair of the Senate Higher Education Committee
- Representative Greg Bonnen – Chair of House Appropriations Committee
- Representative Chris Paddie – Chair of House State Affairs Committee
- Representative Ana Hernandez – Vice Chair of House State Affairs Committee
- Representative Craig Goldman – Chair of House Energy Resources Committee

On February 20, Governor Abbott waived regulations to enable trucks from the alcohol industry to deliver non-alcoholic grocery supplies, including bottled water and other necessities, to grocery stores. These waivers will help expedite the delivery and replenishment of products in grocery stores across the state.

On February 19, Governor Abbott and the Texas Division of Emergency Management (TDEM) are encouraging Texans to complete the [Self Reporting Damage Survey](#) to help the state identify damages across Texas and help emergency management officials gain an understanding of damages that occurred during the recent winter weather. This data is also needed to provide information to FEMA and highlight the need for federal disaster assistance for individuals.

The voluntary survey, available in both English and Spanish, can be accessed by visiting: www.TDEM.texas.gov/warm. Reporting damage to the Texas Division of Emergency Management is a voluntary activity, is not a substitute for reporting damage to an insurance agency and does not guarantee disaster relief assistance.

On February 19, President Biden approved emergency declarations for Louisiana, Oklahoma, and Texas, authorizing FEMA to provide emergency protective measures for mass care and sheltering and direct federal assistance. Governor Abbott requested a major disaster declaration, which is under review. FEMA has moved water, blankets, shelf-stable meals, generators, and fuel to help states respond to this event.

On February 19, Governor Abbott provided an update on the state's ongoing response to winter weather events throughout the state. The Governor laid out four immediate priorities for the State of Texas, as well as what the state is doing to restore power and water and ensure that food and fuel demands are met throughout Texas.

The first immediate priority is continuing to restore power to Texas homes. While there are no longer any residential power outages due to lack of power generation, there are still some Texans without power due to downed lines or the need for manual reconnection. The Governor assured Texans without power that local providers are working diligently to restore electricity.

The second priority is supporting local officials as they work to restore water for Texans. Today, the Governor issued waivers to cut red tape to accelerate this process. The Texas Commission of Environmental Quality (TCEQ), as of 5 PM today, is standing up a phone bank for local water utilities who are unable to get water testing at their contracted labs. This phone bank will connect local facilities with another lab that can test their water quickly. TCEQ has partnered with the Environmental Protection Agency (EPA) to stand up three mobile water testing labs. In addition, the state is partnering with local river authorities to use their water labs to assist locals with bacteria sampling. Texas has also partnered with the state of Arkansas to use their labs. Additionally, TCEQ is coordinating with larger local labs

that have testing availability to assist smaller municipalities. The Governor noted that he held a call earlier today with the Texas State Board of Plumbing Examiners (TSBPE) to discuss ways to quickly repair burst pipes for Texans across the state. As of noon today, over 320 plumbers have renewed their license, and TSBPE is coordinating with multiple out-of-state plumbing companies to send additional plumbers to Texas. The Texas Division of Emergency Management (TDEM) is continuing to deliver bottled water to communities facing water shortages or water quality issues. Over 1.7 million bottles of water have been delivered to communities across the state.

The third priority is ensuring Texans have the food and supplies they need. The Governor noted that he has already suspended some regulations relating to commercial vehicles, which will speed the delivery of food and other resources to communities across the state. The State is taking steps to open new fuel supply lines to ensure truckers, agriculture producers, emergency responders, and anyone else that runs on diesel will be able to get food to stores and supplies to Texans in need. The Governor announced that he is allowing the use of off-road road diesel on Texas roads. Governor Abbott and Texas Comptroller Glenn Hegar are requesting fuel waivers from the EPA and the IRS to allow for the use of all forms of diesel on Texas roads to keep our truckers moving. As roads conditions continue to improve, more food and supplies will be delivered to grocery stores across the state.

The fourth priority is helping refineries get back up and running to provide Texans with the fuel they need. In addition to fuel regulation suspensions previously mentioned, the Governor spoke with oil and gas refineries earlier today to work on strategies to get their operations up and running again.

On February 19, Attorney General Paxton issued Civil Investigative Demands (CIDs) to ERCOT and other power companies regarding power outages, emergency plans, energy pricing, and more related to this week's winter weather disaster. The large-scale failure of Texas power companies to withstand the winter storm left multiple millions of Texans without power and heat during lethal, record-low temperatures across the state.

On February 18, Governor Abbott temporarily waived certain regulations from the Department of Motor Vehicles to aid in the response to winter weather and power outages throughout the state. The waivers issued by the Governor will allow commercial vehicles conducting responsive activities to travel in Texas as long as the vehicle is registered elsewhere. They will also allow commercial vehicles conducting responsive activities not currently registered under the International

Registration Plan to travel in Texas, so long as the vehicle is registered in one of the 48 contiguous states in the U.S.

These waivers are helping increase the delivery of water, food, and other supplies to Texas communities dealing with power and water outages.

These suspensions are in addition to the oversize and overweight permitting waivers and the hours of service requirement waivers issued by Governor Abbott last Friday, which allows critical infrastructure, food, water, and supplies to travel on the state highway system to areas of need.

On February 18, Governor Abbott provided an update on the state's response to winter weather and power outages. As part of his update, the Governor declared a new emergency item for this legislative session. The Governor is asking the Legislature to mandate the winterization of Texas' power system and for the Legislature to ensure the necessary funding for winterization.

In addition, the Governor announced he is requesting a Major Disaster Declaration — which includes Individual Assistance, Public Assistance, and the Hazard Mitigation Grant Program — from the White House. This declaration will allow eligible Texans to apply for assistance to help address broken pipes and related property damage. The Governor previously requested a Federal Emergency Declaration from the White House which was granted on Sunday.

Power has been restored to nearly 2 million homes across Texas since yesterday's briefing. This number continues to climb, and there are no more outages due to a lack of generation. Every available repair truck in Texas has been dispatched to address downed power lines that are causing continued outages. Earlier today, the Governor held calls with power and water providers to develop strategies that will increase access to additional power, as well as restore water and expedite additional clean water in communities across the state.

The state is also working to distribute food, water, generators, and additional supplies to Texas communities. Additionally, more warming centers continue to be established every day. For winter weather resources, including a map of warming centers and ways to help Texans in need, visit: <https://open.texas.gov/winter>

On February 17, Governor Abbott provided an update on the state's response to severe winter weather conditions and power outages throughout the state. The Governor discussed the weather forecast, response efforts to assist Texans in need, water quality, and other issues affecting communities across the state.

The Governor discussed the current power situation in Texas and what the state is doing to get more Texans back online. There still remains about 10,000 megawatts (MW) that are off the power grid in Texas. About 6,000 MW have been added to the Texas grid over the past day, which is equivalent to power for about 1.2 million households. In addition to the 6,000 MW restored to the grid, additional power generation from coal and other sources will continue to come online throughout Thursday. Small natural gas generators should sporadically add megawatts over the next 24 hours to help bring electricity to thousands of Texans. There are still challenges with all sources of generation, resulting from mechanical difficulties, gas supply issues, and the effects of extreme winter weather conditions.

The Governor has ordered natural gas producers not to export product out of state until February 21 and instead sell it to providers within Texas. The Governor also noted that he has been working closely with the White House to provide additional resources for Texans and expand the supply of the energy in the state. The Texas Railroad Commission has worked closely with the Public Utility Commission, Electric Reliability Council of Texas, and other state and local agencies to ensure that electricity and gas can swiftly be provided across the state.

The Texas Commission on Environmental Quality (TCEQ) addressed water quality issues impacting communities across the state. TCEQ is working with water quality labs to ensure the safety of drinking water. TCEQ is also working with the Environmental Protection Agency (EPA) to identify other water quality labs in partnering states to provide additional assistance.

The Governor discussed the ways the state is dealing with plumbing challenges. The Texas Board of Plumbing Examiners can give provisional licenses to out-of-state plumbers to increase the response to burst pipes and flooding. The Governor will also issue a waiver that allows plumbers currently holding an expired license to assist with Texans in need following the storm through the waiving of certain fees and examination requirements.

TDEM Chief Nim Kidd noted that many state agencies are continuing to work together to support local officials, first responders, and communities impacted by the weather. The Texas Department of Public Safety have transported fuel, blood, and other resources to hospitals and other essential facilities, and have responded to vehicle crashes throughout the state. Over 4,500 Texas Department of Transportation employees are operating over 740 snowplows and other equipment to address the ice on interstates throughout Texas. The Texas Department of State

Health Services, the Texas Health and Human Services Commission, and the Texas Parks and Wildlife Department are also assisting in the state's response.

TDEM has been assisting in the establishment of warming centers throughout the state. Over 300 warming centers were operational. For more information on warming centers and to find one near you, visit: <https://tdem.texas.gov/warm/>. TDEM is also working with the Federal Emergency Management Agency to increase disaster resources for Texans impacted by the storm.

On February 15, Governor Abbott announced that the State of Texas deployed maximum resources to local officials throughout the state to respond to severe winter weather and to restore power to our communities. State agencies sent resources and personnel to help local officials' clear roadways and to assist essential workers, such as healthcare professionals and power grid workers, in carrying out their essential duties.

Furthermore, Governor Abbott and the Texas Military Department have deployed the National Guard across Texas to conduct welfare checks and to assist local authorities in transitioning Texans in need to one of the 135 local warming centers that the state has helped establish across Texas.

On Sunday, Governor Abbott sought and received a waiver from the U.S. Department of Energy that allows Texas power generators to increase production. Unfortunately, some of those generators are unable to increase production at this time because their operations have been frozen by weather conditions. They are working to get their power production back on-line.

ERCOT's ability to provide power has been limited by the ability of private power generators of all sources, including natural gas, wind, and solar, to generate power for the grid. To avoid large scale blackouts and damage to the grid, the Electric Reliability Council of Texas began implementing outages to preserve the integrity of the power grid while the companies that generate power work to restore power generation.

On February 14, Governor Abbott announced that the White House has issued a Federal Emergency Declaration for Texas in response to the severe winter weather throughout the state (EM-3554-TX). The Governor submitted a request for this declaration on Saturday to assist the State in response efforts related to the storm.

This Federal Emergency Declaration authorizes the Federal Emergency Management Agency to provide emergency protective measures for mass care and sheltering and Direct Federal Assistance for all 254 counties in Texas.

On February 13, Governor Abbott provided an update from the Alternate State Operations Center on the severe winter weather that is impacting the State of Texas. The Governor noted that snow and ice are expected throughout Texas for the next few days and ultra-low temperatures will linger throughout the upcoming week — meaning that many road closures and extremely dangerous conditions are expected. The Governor also announced that he will request a Federal Emergency Declaration from the White House to make additional resources available for communities impacted by this weather event.

The Governor addressed power and energy concerns on Monday and Tuesday. Power companies already have crews in place, and other states have deployed power crews to Texas to assist in potential power outages. The Texas Railroad Commission has suspended regulations to ensure churches, hospitals, residences, and other human resource facilities have access to gas throughout the winter weather event. The State of Texas is asking Texans to begin conserving energy now to ensure power and energy are available early next week by unplugging devices when not in use, closing windows and blinds, and adjusting thermostats to 68 degrees or below. The Governor and Texas Division of Emergency Management (TDEM) Chief also discussed the increased risk of carbon monoxide poisoning in such conditions and urged Texans to avoid heating their homes with ovens or stovetops and only use generators or grills outdoors and away from windows.

Local officials have established 34 warming centers in communities across the state and sent numerous vehicles, wreckers, ambulances, and personnel to assist in stranded motor operations and community support. Governor Abbott urged Texans to stay off the roads if they can and immediately call 800-525-5555 for roadside assistance if they become stranded on the road. The Texas Department of Public Safety has activated over 3,000 troopers that are working 24/7 to assist communities with their response. The Texas Military Department has also deployed Guardsmen to perform welfare checks in remote areas of the state.

On February 12, Governor Abbott issued a disaster declaration in all 254 counties in response to severe winter weather that is impacting Texas. The Governor is continuing to deploy state resources available to assist local officials in their response efforts and has ordered the Texas State Operations Center (SOC) to expand its daily operations to 24-hours a day through the end of next week.

OPERATIONAL PRIORITIES:

1. Protect life and property.
2. Support rapid & effective response.
3. Collect and disseminate accurate incident information to improve decision-making.
4. Accurately track incident costs associated with assigned resources for cost recovery.

Region 1 (Includes DDCs 4, 5, 6, and 22)

DDC 4A Hurst: (Includes: Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise Counties)

DDC 4A escalated to Level II. The main issues are needs for water and fuel.

Disaster Declarations were issued for Denton, Fort Worth, and Tarrant Counties, and the Cities of Colleyville, Everman, Grapevine, Pantego and Watauga.

Tarrant County: The City of Haslet issued a disaster declaration on February 17.

DDC 4B – Garland (Includes: Collin, Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall Counties)

The DDEOC is activated at Level 1 with multiple state agency partners to handle power outage issues and numerous response needs.

- The district is experiencing widespread water system outages or decreased pressure.
- Potable water resource requests are drastically exceeding availability.
- School officials reported significant water damage across the district due to ruptured pipes.

Collin County:

City of Plano: A contactless drive-through distribution site at the Plano Event Center was located at the drive-up atrium on the north side of the center, which faces Spring

City of Frisco: The City of Frisco is offering a free, potable water filling station to homeowners who don't have water because their internal systems have been 'cut off' to help protect against further water damage.

Beginning Saturday, February 20, the water filling station will be open daily from 8 a.m. to 5 p.m. at The Grove at Frisco Commons, 8300 McKinney Road.

Residents need to bring their own containers; multiple containers are allowed. City of Frisco employees will fill containers and return to customers needing potable water for health, hygiene and household uses.

Dallas County: The Dallas County Judge issued a disaster declaration and an executive order on February 15.

City of Carrollton: They are directing those without water to their filling station and have seen a moderate number of residents come through each day so far. The City's damage assessment is still ongoing. And the City is actively pushing the TDEM damage assessment QR Code to all residents and businesses to assist in the Statewide damage assessment.

City of Dallas: Recreation centers that served as warming centers will now be water fill-up stations starting Sunday. Up to five gallons are allowed per household and people must bring their own containers.

The following locations were open from 10 a.m. to 6 p.m. Sunday:

- 3114 Clymer St. 75212
- 3710 N. Hampton Rd. 75229
- 3212 Winnetka Ave. 75212
- 10011 Midway Road rd. 7522

On Sunday, the Dallas Office of Emergency Management opened four public water distribution sites. The hours were from 10 a.m. to 5 p.m.:

- Fretz Rec Center at 6950 Belt Line Rd, Dallas
- Harry Stone Rec Center at 2403 Millmar Dr, Dallas
- Kiest Rec Center at 3081 S. Hampton, Dallas
- Nash/Davis Rec Center at 3710 N Hampton Rd, Dallas, TX 75212

City of Garland: If you would like to donate water, go to Intrinsic Smokehouse & Brewery at 509 W. State Street or Rosalind Coffee at 107 N. Sixth Street.

City of Glenn Heights: Water POD is located at the Desoto ISD Moates Elementary 1500 Heritage Glenn Heights 75154

The City of Glen Heights issued a disaster declaration on February 15.

A type-1 command vehicle with communications capabilities along with two generators is being used at the Fair Park Community Vaccination Center due to no large buildings being available due to storm damage.

Navarro County:

Navarro County Water PODs are located at:

- 200 North 12th Street – Corner of 13th and 5th - Central Fire Station
- 1000 GW Jackson Corsicana Texas 75110 – Boys / Girls Club
- 199 north school avenue Dawson, 76639 - Dawson ISD
- 1302 SW McKinney St, Rice, TX - RICE ISD

DDC 5 – Mt. Pleasant (Includes: Bowie, Cass, Delta, Franklin, Hopkins, Lamar, Morris, Red River and Titus Counties)

Communities are still recovering from power loss due to unplanned outages and rolling blackouts. Warming centers and shelters are being established throughout district in response to power loss. Water supply has been interrupted for several communities due to pumps freezing. All roadways are being affected and most businesses, schools, and government offices are closed.

Delta County: A power restoration priority is at City of Cooper Water Distribution Plant for a power outage that has completely disrupted the water supply within the city.

DDC 6 – Tyler (Includes: Anderson, Camp, Cherokee, Gregg, Harrison, Henderson, Marion, Panola, Rains, Rusk, Smith, Upshur, Van Zandt and Wood Counties)

Cities of Athens and Palestine submitted Disaster Declarations
Multiple jurisdictions having water pump issues causing outages for customers.

Multiple Nursing Home, Assisted Living, Long Term Care facilities experiencing electrical outages for over 48 hours.

Multiple boil water notices were issued in Cities and Counties across the district. Cities of Malakoff, Crescent Heights, Trinidad, East Cedar Creek, and Chandler are in need of generators due to their water supplies being not operable.

Anderson County: Customers of Slocum Water supply Corporation were notified of a Boil Water Notice.

Henderson County: Henderson County issued a disaster declaration on February 14.

Smith County: The City of Whitehouse issued a disaster declaration on February 15.

DDC 22 – Sherman (Includes: Cooke, Fannin and Grayson Counties)

Fannin County: Damages to the City of Leonard water system has restricted the system to a third of the City's access to water.

Four pallets of MREs and two pallets of water were delivered to Fannin County. One pallet of water was delivered to Ector ISD. Three pallets of water were delivered to the City of Leonard.

Grayson County: Wilson N. Jones Regional Medical Center in the City of Sherman reports ongoing water crisis is impacting the "chillers", affecting facility lab, blood bank, and pharmacy.

100 pallets of water were distributed to Grayson County. 17 pallets of water were distributed to the City of Denison. One pallet of water was delivered to the City of Sherman.

Region 2 (Includes DDCs 13, 14, 15, 16 Houston, 16 Texas City, 16 Conroe, and DDC Pierce)

DDC 14 – Lufkin (Includes: Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler Counties)
Multiple boil water notices were issued across the District.

Tyler County: Tyler County issued a disaster declaration on February 14.

DDC 15 – Beaumont (Includes: Hardin, Jefferson and Orange Counties)

Orange County: Orange County issued a disaster declaration on February 14. The City of Bridge City issued a disaster declaration on February 14.

DDC 16A – Houston (Includes: Chambers and Harris Counties)

Harris County:

City of West University Place: The City of West University Place will open shower facilities at the Recreation Center, 4210 Bellaire Blvd., during operational hours. Due to COVID-19 and social distancing requirements, residents are to call 713-662-7420 to make a reservation. Due to limited shower facilities, residents without a reservation will not be permitted to use the facilities. The Recreation Center will be open Friday from 6:00 AM – 7:00 PM and Saturday and Sunday from 7:00 AM – 7:00 PM for this service.

DDC 16B – Texas City (Includes: Brazoria and Galveston Counties)

Brazoria County: The City of Clute issued a disaster declaration on February 12.

The City of Pearland: Two points of distribution (PODs) are open while supplies last at the Shadow Creek Ranch Sports Complex and Pearland Recreation Center.

Water is being distributed to residents in the City of Iowa Colony in front of City Hall today and will run until the supply is gone.

Galveston County: The City of Dickinson issued a disaster declaration on February 14.

The Galveston National Laboratory had requested the state to provide 1,000 gallons of reverse osmosis (RO) water to ensure the health and safety of the research animals in the lab where COVID research is conducted.

Galveston County Jail had requested the state to provide 100 pallets of bottled water, 1,000-2,000 gallons of potable water to provide for the cooking of food for the inmates and staff, and 2,000-4,000 gallons of non-potable water for the sanitation of inmates, due to the failure of their water system.

DDC 16C – Conroe (Includes: Liberty, Montgomery, Waller, Walker Counties)

Montgomery County: The City of Conroe issued a disaster declaration on February 19.

Walker County: Walker County issued a Disaster Declaration on Friday, February 12.

DC 16D – Rosenberg (Includes: Austin, Colorado, Fort Bend, Matagorda and Wharton Counties)

The DDC continues to support the tactical planning and tactical logistical resource requests, response needs and damage assessments. On February 24, TMD, TFS & TDEM actively coordinated over two dozen air sorties and ground deliveries to Matagorda County totaling 152 pallets.

Boil Water and Water Low Pressure Warnings are issued for the following:

- Austin County – Cities of Bellville and Wallis
- Colorado County –Unincorporated Areas of Garwood and Glidden
- Fort Bend County - Chelford City MUD,

City of Pearland boil water notice/low water pressure at the Shadow Creek Ranch Water Production facility and loss of power at the Alice Water Production facility.

All schools, colleges, are closed until further notice.

Region 3 (Includes DDCs 19, 20, 21, and 24)

DDC 19 Laredo (Includes: Jim Hogg, Starr, Webb and Zapata Counties)

Boil Water Notice issued for the: Falcon Rural Water Supply customers.

Webb County: City of Mirando City issued a boil water notice.

DDC 20 Corpus Christi: Coastal Bend Council of Governments is activated virtually to a Level III.

Nueces County:

City of Corpus Christi: Repairs began at the Assisted Living Facility Cimarron Estate Senior Apartments, and multiple residents were told to relocate for up to a month or longer.

On February 26, the Mayor and City Council announced a relief program developed for water customers impacted by last week's extreme weather event. Corpus Christi's program is designed to offset costs due to unusually high water charges related to dripping faucets, leaking pipes, and increased consumption as a result of housing additional guests due to power outages.

The Water Utility Bill Relief Program is such that, water customers who contact the City's Utility Business Office requesting a review of January and February bills, will pay an amount equal to the previous month's water charges or this month's water charges, whichever is the lower price.

Residents and commercial businesses are eligible for relief adjustments. Large-volume customers that use 100,000 gallons or more of water each day are not eligible.

No late fees will be assessed for the February billing cycles. Late fees will resume in April for the March billing cycles. As well as disconnections for delinquent accounts will be suspended through March.

The Wastewater Winter Quarter Average (WQA) for all customers will not be recalculated this year because of the challenges imposed by this extreme cold weather event. Customers may request a review of their WQA calculation on a case-by-case basis.

Requests for Water Utility Bill Relief must be received by the Utility Business Office by Friday, April 16, at 5:00 PM.

The Mayor and City Council announced it will begin a citywide winter storm cleanup beginning on Monday, March 8. Appliances and household goods will not be picked up in the brush cycle program. Bulky items will be picked up according to the published 2021 Bulky Items Collection schedule.

DDC 21 – Weslaco (Includes: Cameron, Hidalgo and Willacy Counties)

DC-21 coordinated with TDEM Air Operations Centers with DOD Airlifts of emergency drinking water to McAllen International Airport. The following local agencies assisted with offloading and delivery of the shipments:

- City of McAllen International Airport
- City of McAllen Public Works
- Hidalgo County Office of Emergency Management
- Texas Military Department
- Food Bank of the Rio Grande Valley

Texas Military Department assisted in the delivery of eight pallets of bottled water to the City of La Feria, eight pallets of bottled water to the City of Roma, 10 pallets of bottled water to Cameron County and 2 pallets of water to the Armory in Laredo.

Rio Grande Valley Food Bank assisted in the delivery of 14 pallets of bottled water to the City of Alamo.

Hidalgo County: Hidalgo County and the City of Mercedes submitted disaster declarations.

City of Elsa submitted a Disaster Declaration.

DDC 24 Del Rio (Includes: Dimmit, Edwards, Kinney, La Salle, Maverick, Real, Uvalde, Val Verde and Zavala Counties)

Most, if not all, water and wastewater plants have been re-energized throughout the District, some remain unapproved to consume. Encinal water tank identified with damage and system off-line.

Dimmit County:

One truck load (18 Pallets) of bottled water received. One STAR for bottled water remains active.

24-207274 personal hygiene wipes- Pending. Big Wells remains on Boil Water Notice and anticipated that the system will be cleared by Monday March 1, 2021.

Kinney County:

Some residents continue to report broken water pipes – water is shut off at the meter.

La Salle County:

Encinal residents continue to report multiple line breaks.

Maverick County:

El Indio boil water notice has been lifted; water system is functional. 22 pallets of water submitted to support El Indio and Quemado has been received.

Real County:

22 pallets of water have been delivered to Camp Wood Nueces County School District.

Region 4 (Includes DDCs 8, 9, and 10)

DDC 9 Midland (Includes: Andrews, Borden, Dawson, Ector, Gaines, Glasscock, Howard, Martin, Midland and Winkler Counties):

Howard County: The City of Big Spring submitted a disaster declaration on February 13.

Region 5 (Includes DDCs 1, 2, 3, and 7)

DDC 1 Amarillo:

Childress County: Childress County and the City of Childress have implemented a cook to drink order to their residents to slow the use of water. Numerous leaks in the town due to days without power have caused the supply to rapidly decrease.

DDC 2 – Lubbock (Includes: Bailey, Cochran, Crosby, Deaf Smith, Dickens, Floyd, Garza, Hale, Hockley, King, Lamb, Lubbock, Lynn, Motley, Terry and Yoakum Counties)

Deaf Smith County: Multiple water lines in the Valley Water District have broken causing water outages in Dickens, Crosby and Garza counties. Water has been requested from cities within these counties for residents. Broken water lines have caused the relocation of residents from one Long Term Care facility in Crosby County.

City of Post is under a boil water notice.

Dickens and Crosby counties continue to have issues with water services
Communities are under a boil water notice.

Garza County Jail has requested a shower trailer.

Lubbock County: The City of Lubbock issued a disaster declaration on February 19.

Yoakum County: The public can help the water system by limiting their personal use, turning off faucets as soon as the freeze risk is over, typically 30 degrees and rising, and call City utilities to turn off service if property plumbing is leaking.

DDC 3 – Wichita Falls (Includes: Archer, Baylor, Clay, Cottle, Foard, Hardeman, Jack, Wichita, Wilbarger and Young Counties)

There are a couple water systems that are still working to reach normal operating levels. Most have made their repairs, are flowing water, and awaiting test results to rescind any lingering boil water orders.

Clay County: City of Petrolia is working at 50% capacity. City of Byers is working on very low pressures. Many water systems are still under boil orders.

DDC 7 – Abilene (Includes: Brown, Callahan, Coleman, Comanche, Eastland, Fisher, Haskell, Jones, Kent, Knox, Mitchell, Nolan, Runnels, Scurry, Shackelford, Stephens, Stonewall, Throckmorton and Taylor Counties)

Systems reported to be under a Boil Water Notice: Zephyr WSC.

Region 6 (Includes DDCs 11, 12, 17, 18A, 18B, and 23)

DDC 11 – Waco (Includes: Bosque, Falls, Freestone, Hill, Limestone and McLennan Counties)

Hill County: Hill County submitted a disaster declaration on February 12.

Limestone County: Bottled water deliveries continue across jurisdiction. Bottled water was distributed at the Tehuacana Fire Station on February 26.

McLennan County: City of Mart Water Treatment Plant is out of service due to loss of power. The Community of Axtell remains without water. The City of Bruceville-Eddy issued a disaster declaration. City of Waco issued a water conservation order.

DDC 12 – Austin (Includes: Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis and Williamson Counties)

Blanco County: Blanco County submitted a disaster declaration.

Burnet County: City of Marble Falls submitted a disaster declaration and letter to the Governor on February 15.

Hays County: The City of San Marcos issued a disaster declaration on February 13.

Travis County: Travis County issued a disaster declaration on February 14. City of Austin: Issued a disaster declaration on February 14.

Williamson County: The Williamson County EOC activated at Level II at 2:00PM February 13, 2021. The City of Georgetown issued a disaster declaration on February 14.

DDC 17 – Victoria (Includes: Calhoun, DeWitt, Goliad, Gonzales, Jackson, Lavaca, and Victoria Counties)

Hospitals are in dire need of distilled water to provide dialysis for patients. STARS have been entered. Product is not available locally.

Local agencies are finding what fuel is available commercially. They are close to the point that they will begin requesting fuel from the State. STARS have been submitted to augment drinking water for residents.

DDC 18A – San Antonio (Includes: Bandera, Comal, Frio, Gillespie, Guadalupe, Kendall, Kerr and Medina Counties)

Comal County: The City of Schertz issued a disaster declaration on February 16.

Medina County: Cross Hill Tank has no power. The River Bluff booster station has frozen and is unable to deliver water.

DDC 18B – ARCC/Bexar (Includes: Atascosa, Bexar, Karnes, McMullen, and Wilson Counties)

Wilson County: Wilson County received a truckload of MREs and bottled water from FEMA which was distributed at the Wilson County Expo & Community Center on Wednesday, February 24 from 8:30 AM to 3:00 PM.

DDC 23 – Killeen (Includes: Bell, Coryell, Hamilton, Lampasas, Milam, Mills, and San Saba Counties)

Hamilton County: Hamilton Hospital requested assistance with transporting critical patients from Hamilton to other hospital systems. City of Hamilton had electrical issues with Public Water System power outages.

State Resources Committed:

Texas Division of Emergency Management, Texas A&M University System (TDEM): The State of Texas SOC remains at Readiness Level II Escalated Response Conditions, with Daily Operations staff coordinating daily weather calls, processing disaster declarations, letters to the Governor, Disaster Summary Outlines, State of Texas Assistance Requests (STARS), preparing Snapshots and the State SITREPs. The State Management Team (SMT) continues conducting operations in the Remote SOC, working together with activated members of the State's Emergency Management Council. TDEM District Coordinators are working closely with their local emergency management partners and various members of the public health community to assist with unmet needs and resources. TDEM has also submitted

several requests to the Federal Emergency Management Agency (FEMA) Region VI Response Center for fuel, water, transportation, ambulances, blankets, generators, and other emergency supplies.

TDEM has been working with FEMA and the Department of Defense (DoD) on airlift capabilities to fly in water to areas where roads remain impassible and water systems are down.

Texas Propane Gas Association received an Hours of Service waiver from the Texas Department of Public Safety to ensure propane delivery drivers could support the additional calls for propane service to support home heating needs.

Disaster Documents Received by the State Operations Center:

Document	Received from Cities	Received from Counties
Disaster Declarations	191	147
Disaster Summary Outlines	203	144

Texas Division of Emergency Management – Disaster Recovery Task Force (TDEM-DRTF): As of Friday, February 12 the DRTF began 24/7 rotations at the State Operation Center to assist with mass care needs and regional situational awareness for the February 2021 Winter Weather event (21-0003).

- DRTF is coordinating the distribution of commodities acquired through private partner donations to support the TDEM Mass Care mission.
- DRTF is in communication with 2-1-1 Resource Coordinator regarding the sharing of intel.
- Regional Disaster Finance Coordinators continue to provide guidance to local jurisdictions on cost tracking and DSO submission.
- DRTF Regional Coordinators continue to engage with local jurisdictions and VOADs on resource needs and mass care guidance.
- DRTF assisting in the identification of local resources to meet needs within their communities.
- The DRTF is in contact with local, State and National mission-driven organizations, to include Voluntary Organizations Active in Disaster (VOAD) member agencies for situational awareness and monitoring of current and future needs. American Red Cross shelter population of 1,812 (-755) within 30 facilities. The DRTF distributed a winter weather resource guide for distribution to LTRGs and VOADs.

Texas Division of Emergency Management – ESF 2/Communication

Coordination Group (CCG): CCG is continuing to monitor the situation and prepare resources to respond to communications outages. Our partners across the public, private and volunteer sectors daily assess and adjust their resources in accordance with the situation.

Amateur Radio Operators – such as ARES / RACES and other groups, transitioned from Response operations into Recovery support operations. Central Texas Red Cross Radio Operators and ARES / ARRL Radio Operators, provided support to eighty-three (83) counties in Central and South Texas. Operators sent critical infrastructure reports for impacted counties; transmitted welfare messages for citizens requiring special attention; used WinLink to relay local net / situation reports and supported shelter operations. Operations in Central and South Texas have stood down. As Recovery operations continue, Amateur Radio operators across the state continue to monitor the situation to be prepared to provide additional support if required.

CSEC (Commission State Emer. Comm.): All PSAP / 911 previous outages have been cleared. The issues at the San Angelo Central Office have been cleared. Previously, the Del Rio PD was reporting an issue. That has been resolved, there are currently no winter storm related PSAP / 911 issues.

Texas Association of Broadcasters (TAB): Monitoring the status of Local Primary 1&2 (LP1 & LP2) broadcasting stations that are or may experience service interruptions because of the storm. Fuel was obtained for the radio group in Kerrville, Kerr County. All winter storm related issues have been resolved.

Texas A&M AgriLife Extension Service (AgriLife): On February 23, DAR agents delivered 36 pallets of water, 32 pallets of MREs and 200 cots to local shelters and five counties. As of February 24, County Extension Agents in 146 undeclared counties are distributing the self-reporting survey to citizens in to report damages.

On February 19-21, the AgriLife agent in Johnson County and DAR agent assisted TDA and TAHC with a STAR for hay for local livestock producers, distributing 1,383 square bales of hay to 197 Ag. Producers.

Texas A&M Forest Service (TFS): TFS is supporting state and local agencies with winter weather response. TFS Resources are assisting with DDC Support, EOC Support, RSA Support, and Critical Transportation Support for food and water throughout the State. As conditions continue to stabilize, TFS resources continue to demobilize off the incident.

- The TFS Northwest Branch resources assigned to DDC7 have demobilized at end of shift yesterday. Requests from local jurisdictions have significantly diminished. DDC3 resources will plan to demobilize at COB on Monday.
- The TFS North Branch supporting with incident action planning and resource tracking in DDC 4B and the Ft Worth RSA. All other resources committed to DDC 4A and DDC 4B have demobilized.
- The TFS East Branch is supporting the Spring RSA. All assigned resources will support DDC 6 through the weekend with an expected demobilize date COB, Monday, March 1. Continuing to support DDC 4B with planning support.
- The TFS Central Branch continue to support FEMA ISB with 1 resource, and 4 personnel at the Spring RSA. Significant decrease in requests.
- The TFS South Branch is supporting Gillespie Co and CTEC. 2 TFS dozers continue to support CTEC, and continue assisting on line restoration, with 8 miles of line work assisted yesterday. Mountain Home VFD received its replacement generator from TDEM yesterday. Bottled water and MRE's are limited and pending resupply. Both EOC representatives are remotely supporting Uvalde and Gillespie Counties.
- TFS personnel are supporting 4 Resource Staging Areas: one in Fort Worth with 2 personnel supporting operations, one in Seguin 3 personnel alongside the out-of-state Type 3 Incident Management Team (FL Green Team), one in Dallas with 2 Personnel. And one in Spring with 23 personnel.
- 2 TFS/ESF 4 Representatives are currently assigned to the State Operations Center for resource mobilization and coordination. 1 TFS Personnel is assigned to the Commodity Distribution Cell under TDEM Logistics, at the State Operations Center.

Texas Animal Health Commission (TAHC): The TAHC is maintaining situational awareness during the transition to recovery operations. The TAHC is virtually activated to the SOC in support of recovery needs and remains on-call for any necessary ESF-11 support. This will be the final Situation Report for TAHC Response for the incident.

Animal impacts are still being calculated by local producers, owners, and larger industry representatives. These are being reported through AgriLife surveys and directly to local Farm Service Agency offices for any indemnity or loss claims applicable under USDA relief programs.

- SOC Representative is monitoring the situation, calls, WebEOC, and submitting situational reports. The SOC Representative will continue to monitor the recovery operations through the next few weeks virtually. All other TAHC staff demobilized to normal operations unless specifically requested by a local jurisdiction starting February 27.

- No additional STARs received: three total STARs completed. One mitigated, one canceled, and one filled.
- TAHC is receiving reports of local death losses across species and is prepared to support carcass disposal activities, as necessary.
- TAHC is working with AgriLife and other partners to gather data on agriculture impacts across the state.

Texas Department of State Health Services (DSHS):

State Medical Operations Center (SMOC):

- SMOC is working closely with its partners to ensure resources reach the locals. Multiple resources have been deployed to regions including staffing/teams and items.
- As of February 24, DSHS is supporting Harris County and Galveston County with a refrigerated trailer each for decedent storage for this winter event. This is in addition to the 45 trailers that are being provided across the State for the COVID event.
- DSHS assisted with installation of backup power to one nursing facility in Live Oak County and two dialysis centers in Harlingen and San Benito. All generators were demobilized on February 21.
- DSHS continue to provide over 12,700 medical staff to hospitals with little to no interruption to services during the winter event.
- Federal RRF for 50 ambulances was submitted to support Texas in response to the severe weather. Ambulances arrived at staging on February 21 in the following locations: 20 ambulances were staged in Arlington, 15 in San Antonio, and 15 in Houston. On February 22, Texas released 25 ambulances that were no longer needed. The following remains in staging: 10 in Arlington, five in San Antonio, and 10 in Houston.
- Since February 24, DSHS has delivered 1,050 oxygen cylinders to HPP partners in SETRAC, CATRAC, and STRAC since the beginning of the winter weather event. 170 additional cylinders are pending delivery of which 145 will go to STRAC on February 25 and 25 to North Richland Hills on the evening of February 24.
- On February 24, an RRF for 2,100 cylinders was submitted to FEMA. CATRAC received their 160 and CBRAC received 250 on February 23. The remaining cylinders were canceled. FEMA/HHS delivered a total of 410 cylinders to Texas.

Texas Department of Public Safety (TXDPS): Texas DPS has prepared statewide resources to appropriately respond to this severe weather event. All Texas Highway Patrol (THP) troopers are fully prepared to respond as conditions dictate. Some areas already impacted by the severe weather are ensuring 24-hour trooper coverage. THP Disaster District Chairs are communicating with TxDOT,

TDEM, and TPWD to discuss emergency response plans. The Northwest, North, West, and Southeast Texas regions are coordinating with state police partners from New Mexico, Oklahoma, Arkansas, and Louisiana to ensure prompt responses to potential interstate highway issues. Texas DPS has Troopers and equipment responding statewide to events in areas adversely affected by the winter weather event.

North Texas DDCs assisted with the coordination and delivery of blood, fuel, cots, relocation of nursing home residents, and provided critical fuel to first responders.

Central Texas Troopers escorted crucial diesel fuel deliveries to prevent potentially catastrophic manufacturing system failures. Assisted local law enforcement agencies with crash investigations and weather-related traffic issues. Troopers assisted stranded motorists. Central Texas Troopers and Capitol Troopers provided crucial transportation for persons involved in the direct support of Texas' critical infrastructure.

DDC Garland coordinated fuel to a company to ensure mission-critical data centers supporting oil and gas, energy, utilities, health care, aerospace and defense, banking, insurance, travel, and other sectors throughout Texas and the United States.

The Dallas THP district rescued approximately 70 motorists. Troopers escorted two truck tractor semi-trailers of water from Fort Worth to Texoma Medical Center and assisted with off-loading. This water delivery prevented 280 patients from needing to be moved to other facilities.

DDC Tyler coordinated with the Brookshire's warehouse for the distribution of cots, blankets, and water to local jurisdictions.

Southeast Texas DDCs continue to assist TxDOT in clearing and maintaining roads. Troopers checked various areas typically occupied by homeless persons to see if assistance was needed.

Central Texas Troopers escorted crucial diesel fuel deliveries to prevent potentially catastrophic manufacturing system failures.

West Texas Troopers assisted TxDOT with traffic flow issues caused by snow and ice on IH-10 near Ozona where traffic was estimated to be backed up over ten miles.

Central Texas Troopers assisted the Travis County Sheriff's Office with answering call for service during high call volumes. A trooper also transported critical human blood platelets from Baylor Scott and White in Temple to Baylor Scott and White-Hillcrest in Waco. A San Saba trooper, on his own time and beyond the call of duty, delivered 250 gallons of drinking water from his personal well to the San Saba Sheriff's Office so local citizens would have access to drinking water.

THP Troopers investigated 2,224 crashes, with 547 injuries and 23 fatalities, and assisted 1,221 motorists across all Regions from February 11 through February 18.

Texas Health and Human Services Commission (HHSC): HHSC has one liaison present at the SOC for this event collecting, documenting, and sharing situational awareness information, responding to inquiries, and monitoring state requests for HHSC-provided assets.

- To date, a total of 70 trailers, carrying 2.6M bottles of water, have been distributed to the following counties: Erath, Nacogdoches, Travis, Washington, Bexar, Kerr, Limestone, Howard, Taylor, Nueces, Navarro, Zavala, Uvalde, Real, Bastrop, Kendall, and Tarrant counties.
- A total of 47 trailers, carrying 230,112 gallons of water, have been distributed to Williamson and Tarrant counties. Of the 47, a total of 23 trailers are continuing to be delivered to Tarrant county on February 24th and 25th.
- Received federal approval to automatically provide replacement benefits for Supplemental Nutrition Assistance Program (SNAP) recipients in 66 impacted counties for food lost or destroyed due to the winter storm beginning February 11th. Counties eligible to receive automatic partial replacement include: Angelina, Aransas, Bastrop, Blanco, Borden, Brazoria, Brewster, Burnet, Calhoun, Chambers, Coke, Colorado, Comanche, Cooke, Delta, Duval, Eastland, Edwards, Falls, Frio, Galveston, Garza, Gillespie, Glasscock, Goliad, Haskell, Irion, Jim Wells, Kenedy, Kerr, Kinney, Knox, La Salle, Leon, Liberty, Live Oak, Llano, Loving, Lynn, Martin, Matagorda, McCulloch, Medina, Menard, Mitchell, Montgomery, Oldham, Parker, Reagan, Refugio, San Patricio, San Saba, Stephens, Sterling, Sutton, Terrell, Throckmorton, Trinity, Upton, Uvalde, Val Verde, Waller, Williamson, Young, Zapata, and Zavala.

Texas Military Department (TMD): TMD will support Texas Highway Patrol, Texas Parks and Wildlife Division, and TxDOT in protecting life and property during events of winter weather in Texas:

- TMD has deployed 1,016 personnel and 95 vehicles deployed in support of Winter Weather Response.
- TMD deployed an Air Operation Center (AOC) and five Airlift MRPs which have lifted 2,796,200 bottles of water and other supplies to areas in need.
- Seven Rotary Wing MRPs staged in Austin, San Antonio, and Grand Prairie have delivered 433,428 bottles of water.
- TMD has mobilized Military District Coordinators (MDC) for all districts in the state as well as Ground Transportation Companies to assist in all six TDEM regions.

- TMD has deployed personnel to support POD Operations in Houston, Bryan, San Antonio, Bexar County, Caldwell County, Navarro County, Nacogdoches County, Glenn Heights, and Wichita Falls.
- TMD is manning a call center for Texans to report property damage and unmet needs resulting from the winter weather event.
- TMD is activating Health and Safety Assessment Teams in all six TDEM regions.

Public Utility Commission of Texas (PUC): Monitoring and communicating with power providers as well as tracking power outages still recovering from the winter weather.

Railroad Commission of Texas (RRC): Natural Gas distribution utilities have reported a total of 2,153 residential outages through the course of the Winter Weather event. Service to almost all 2,153 of those customers has been restored. Fewer than 30 customers were not home when crews restored natural gas service. Crews made 2 attempts to contact customers and left tags providing instructions on how to contact their respective natural gas utilities.

Texas Commission on Environmental Quality (TCEQ): TCEQ is currently tracking issues concerning drinking water and wastewater treatment facilities across the state.

Drinking Water Systems (as of 10:00 am)

- 11 are not operational.
- 455 systems are under a Boil Water Notice serving a population of 503,078.
- 1,696 Boil Water Notices have been rescinded.

Wastewater Facilities (as of 10:00 am)

- 3 are not operational.

TCEQ will continue to provide technical assistance to these systems until they can return to normal operations. TCEQ has established a phone bank to help Public Water Systems find available laboratories to analyze samples.

Approximately 94 Drinking Water Accredited labs are qualified to run bacteriological samples. TCEQ has requested assistance from EPA to address widespread Public Water System outages. Three mobile labs have been deployed to assist with bacteriological analysis.

Ambient Monitoring Stations: TCEQ is conducting handheld monitoring along industrial corridors in Houston, Beaumont, and Corpus Christi to assess air quality.

Air monitoring is being conducted by regional TCEQ staff to monitor for volatile organic compounds, lower explosive level, carbon monoxide, oxygen levels, sulfur dioxide, hydrogen sulfide, in addition to other compounds on an as needed basis. The Rapid Assessment survey van deployed Sunday afternoon and will continue surveying communities in the Beaumont, Port Neches, and Port Arthur areas. TCEQ's SMART vans conducted surveys in the Corpus industrial areas, Texas City, Milby Park and Manchester neighborhoods in Houston.

Consistent with the Governor's Proclamation of February 12, 2021, the TCEQ requested written approval for the suspension of the rules that may prevent, hinder, or delay necessary actions needed to respond to the severe winter weather event. A full list may be found at <https://www.tceq.texas.gov/response/temporary-suspension-of-rules-due-to-severe-weather>.

TCEQ has created a Severe Cold Weather Event Response webpage to provide assistance at <https://www.tceq.texas.gov/response/temporary-suspension-of-rules-due-to-severe-weather>.

Federal Agencies Responding:

Environmental Protection Agency (EPA): The EPA deployed its Airborne Spectral Photometric Environmental Collection Technology (ASPECT) plane, staff and equipment to Southeast Texas to collect air monitoring data over the areas of Beaumont, Corpus Christi and Houston.

Volunteer Organizations Active in Disasters (VOAD):

American Red Cross (ARC):

Mass Care-Sheltering: Overnight congregate shelter population: 0 (this is a decrease of 2 from yesterday)

Mass Care-Feeding: ARC provided 3,920 meals and 13,073 snacks.

Mass Care-Distribution of Emergency Supplies: Distributed 89,990 relief items to the community.

Individual Disaster Care Services: ARC's team of health professionals, mental health workers, and spiritual care volunteers are activated providing support to 1,108 clients to date.

Coordination with Government Partners: ARC is partnering with their government officials virtually at EOC locations in affected counties, State, and FEMA Region 6.

Texas Baptist Men (TBM): TBM “stood up” an IMT at the Disaster Operations Center (DOC) in Dallas to help coordinate the response to the widespread damage caused by the winter storms. Request for assistance, including Flood Recovery, Shower/Laundry, Feeding, and bottled water are being received in the DOC and then transmitted to the appropriate teams around the state. TMB is partnering with many churches to meet the varied needs around the state.

- Total Volunteer Days: 137
- Volunteer Hours: 661
- Total Meals: 80
- Showers: 149
- Laundry: 104
- Bottles of Water Delivered: 3,840

The Salvation Army (TSA): The Salvation Army Texas Division continues to support communities affected by the recent winter event providing warm meals, food boxes, hotel stays, and other relief items to those affected. More than 50 Salvation Army units opened up their facilities across Texas as warming centers during the event running 24/7 operations. Most have resumed normal operations at this time.

Two Salvation Army mobile feeding have been providing hot meals at the Northwest Mall in Houston at the request of the City of Houston in partnership with Operation BBQ Relief. The last meal was served on Friday, February 26.

TSA have begun to work with local Salvation Army units and local recovery partners to evaluate needs going forward.

TSA has served 54,411 meals, 79,481 snacks/drinks, 917 ESC contacts, 89 appliances/fans/heaters, 36 bibles, 4,396 blankets, 66 cleanup kits, 2,323 hygiene kits, 1,355 clothing, 3,288 MREs, 11 infant supplies, 7,141 lodgings provided, 11,574 cases of water, and 3,053 food boxes. Total hours: 16,272

STATE RESOURCES COMMITTED

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
Texas Agrilife	SOC Liaison	1		Assigned	Austin
Texas Agrilife	Administration	2		Assigned	College Station
Texas Agrilife	DAR Agents	18		Assigned	RSAs
TAMUS TFS	DDC Support	8	4	Assigned	DDC 3
TAMUS TFS	TFS Liaison	1	1	Demobilized	Uvalde and Zavala Counties
TAMUS TFS	TFS Liaison	1	1	Assigned	Gillespie County
TAMUS TFS	Dozer Operations	5	7	Assigned	Fredericksburg
TAMUS TFS	Delivery Drivers	8	5	Demobilized	DDC 4A
TAMUS TFS	TFS Liaison	1		Demobilized	DDC 4A
TAMUS TFS	Delivery Drivers	2	2	Assigned	DDC 4B
TAMUS TFS	DDC Support	2		Assigned	DDC 4B
TAMUS TFS	DDC Support	2		Assigned	DDC 6
TAMUS TFS	Delivery Drivers	2	2	Assigned	DDC 6
TAMUS TFS	FLOPs	2		Assigned	DDC 6
TAMUS TFS	RSA Support Team	2		Assigned	Fort Worth
TAMUS TFS	RSA Support Team	23		Assigned	Spring
TAMUS TFS	RSA Support Team	3		Assigned	Seguin
TAMUS TFS	RSA Support Team	2		Assigned	Dallas

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TAMUS TFS	ESF 4 Representatives	2		Assigned	Austin/SOC
TAMU TFS	Commodities Distribution	1		Assigned	Austin/SOC
TAHC	SOC Representative	1		Assigned	Austin
HHSC	SOC Liaisons	1	0	Assigned	RSOC
TMD	TMD Military District Coordinator	22		Assigned	Statewide
TMD	GSU	78		Activated	Various
TMD	JOC LNO's	4		Assigned	Various
TMD	Commodity Distribution	58		Activated	San Antonio
TMD	Air Operation Center	0		Released	Austin
TMD	Air Lift MRPs 3X	0	3	Released	Grand Prairie
TMD	Rotary Wing Mixed	0	6	Released	Austin
TMD	Rotary Wing Mixed	0	4	Released	San Antonio
TMD	Rotary Wing Mixed	0	3	Released	Dallas
TMD	Winter Weather MRP	91	80	Activated	Statewide
TMD	BDEMC	19		Assigned	Temple
TMD	BNMC CSSB	20		Assigned	Dallas
TMD	BNMC HHBN	21		Assigned	Austin
TMD	BNMC 72HHBN	17		Assigned	Houston
TMD	TF North	107		Assigned	Various
TMD	TF Central	155		Assigned	Various
TMD	TF South	100		Assigned	Various
TMD	TF Storm Support	0		Released	Various
TMD	RSA Support	68		Assigned	Statewide
TMD	POD Operations	0		Activated	Wichita Falls
TMD	POD Operations	15		Activated	Houston
TMD	POD Operations	15		Activated	Caldwell County
TMD	POD Operations	0		Activated	Glenn Heights
TMD	POD Operations	55		Activated	Navarro County
TMD	POD Operations	50		Activated	San Antonio
TMD	POD Operation	21		Activated	Bexar County

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TMD	Call Center	34		Assigned	Austin/SOC
TMD	Assessment Teams	74		Activated	Statewide
TXDPS	SOC Liaison	1	1	Activated	Austin

FINAL COMMENTS: The State Operations Center (SOC) is at Level II (Escalated Response Conditions). The Texas Division of Emergency Management (TDEM) continues to monitor the situation and will provide additional situation reports as needed.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the TDEM webpage at:
<https://tdem.texas.gov/situation-reports/>

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